



FAXstf 5.0

Powerful Fax Software for the Macintosh

STF TECHNOLOGIES, INC.

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Table of Contents

Upgrade Information	3
FAXstf Pro	3
Other STF Products	4
Ring Manager Pro	4
MicroPhone Pro	4
Registration	5
Chapter 1 Introduction	6
Connecting the Hardware	6
Chapter 2 Getting Started	7
Configuring FAXstf	7
Cover Page Settings	7
Dialing Settings	8
Fax Browser Settings	9
Fax Menu Settings	10
Fax Modem Settings	10
Fax Software Settings	12
Modem Init Settings	13
Ports	14
Smart Dialing	14
Chapter 3 Tutorial	17
Sending Faxes	17
Fax Setup	17
FaxPrint	18
Options	19
Previewing a Fax	21
Saving a Fax Document	21
Receiving Faxes	21
Notification of Received Faxes	22
Chapter 4 Fax Browser	23
Fax Browser Icons	23
FAX In	24
Viewing a Fax	24
Tool Palette	24
Printing a Fax	25
Renaming a Fax	26

Archiving a Received Fax	26
Deleting a Fax	26
FAX Out	26
Editing and Removing Destinations	26
Selecting a Cover Page	27
Scheduling a Fax	28
Sending a Fax	28
FAX Archive	28
FAX Hold	29
Phonebook	29
Adding a New Contact	29
Duplicating a Contact	29
Deleting a Contact	30
Changing a Contact	30
Importing to the Phonebook	30
Exporting the Phonebook	30
Sorting the Phonebook	31
Log File	31
Creating Custom Cover Pages	31
QuickNote	33
Sending a QuickNote	34
Saving a QuickNote	34
Printing a QuickNote	34
Chapter 5 FaxStatus	35
Stopping a Fax	35
How to Stop	35
What to Stop	35
Resizing FaxStatus	36
Chapter 6 Shortcuts	37
Chapter 7 Technical Information	38

Upgrade Information

Congratulations! FAXstf came free with your recent modem or computer purchase and you are ready to start faxing. The software provided with your modem has all the basic features you need for sending and receiving faxes. The program is easy to use and can save you time and money in the day to day operations of your business. To get the most out of your computer for your fax software needs, you need to upgrade now to FAXstf Pro.

FAXstf Pro

FAXstf Pro offers many more powerful features designed to keep you in touch and communicating easily and productively. As you already own FAXstf, you can upgrade to FAXstf Pro at a discounted price. Included among the many advanced features of FAXstf Pro, are:

- Better Performance
- Broadcast faxing to an unlimited number of recipients
- Background Imaging
- Fax Editing
- Fax Markup
- Cover Page Editor
- Expanded QuickNote
- Unlimited number of phonebooks
- Customizable archive volumes
- Fax Viewer Contrast and Brightness Controls
- Fax Security
- Desktop Drag and Drop Faxing
- Caller ID support
- And much, much more....

Other STF Products

Ring Manager Pro

Ring Manager Pro is an innovative voice mail and speakerphone system. The voice mail feature turns your computer into an automated answering machine, complete with multiple, hierarchical voice mailboxes. Ring Manager will serve as an automated information clearing house, providing your customers with easy-to-access voice and fax information. The Ring Manager system consists of one application that oversees the operation of the voicemail system, allowing the voice mail administrator to create and modify the system. Other features include: Speakerphone, Fax On Demand (using FAXstf fax software), Paging and Forwarding.

MicroPhone Pro

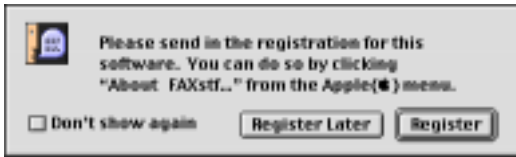
MicroPhone Pro is the most complete and most sophisticated data communications package available. Set up your own Mini BBS! Send and receive computer files ranging from applications to graphic images, music clips and databases. MicroPhone supports AppleScript with ready-made scripts. MicroPhone also provides multiple file transfer protocols, including XMODEM, YMODEM, YMODEM-G, ZMODEM, Kermit, ASCII/Text and MacTerminal.

You may order any of these products by contacting:

STF Technologies, Inc.
800/700-1299 (U.S.)
660/463-1412 (International)
www.stfinc.com
stfsales@stfinc.com

Registration

You must register the software in order to receive technical support. It is also important to register the software so that you can keep up to date on all of our products. The first time you launch the Fax Browser application, you will see the following message:



- 1 Click the Register button.



- 2 Enter your personal information, using the tab key to change fields.

You can print the registration form before you fax it by selecting Print from the File menu.

- 3 Click the Fax Registration button.

The fax phonebook included in the software contains the STF Registration fax number. Registration numbers will be listed by country.

- 4 Select the STF Registration number associated with your country, drag it to the Destinations window.

- 5 Click the Send button.

The registration will begin the spooling process. After the spooling has been completed, FaxStatus will open and begin sending the fax. After the fax has completed sending, FaxStatus will quit and an alert will be displayed confirming a successful transmission.

1 • Introduction

Welcome to FAXstf software - the easiest to use and most powerful fax software for the Mac OS®! With your new fax software, you will be able to fax from any application to anywhere in the world and receive faxes directly to your Mac. Voted “Best Macintosh Fax Software” by the American Facsimile Association, FAXstf has a brand-new interface. This guide will help you to create, send and receive faxes and you will also learn how to manage your faxes easily and effectively.

FAXstf Features at a Glance

- **Fax Browser.** You can manage your fax documents within one window.
- **Grayscale Faxing.** Send high-quality grayscale faxes (256 shades of gray) from a color or grayscale document.
- **Grayscale Viewing.** Provides expanded capabilities for viewing received fax documents. You can view anti-aliased faxes for easier viewing on-screen.
- **Selectable Viewing Percentages.** View faxes at a value from 5% to 600%.
- **Page Rotation.** Faxes can be rotated at 90° increments. You can also choose to rotate a single page from a multi-page fax.
- **Log File.** The Log File contains verification of transmissions and detailed information about each sent or received fax. It can also be saved as a tab-delimited text file for use in a spreadsheet or database.
- **Smart Dialing.** For portable users and travelers, Smart Dialing determines whether a prefix or area code is required for dialing.
- **QuickNote.** For sending a brief note.

Connecting the Hardware

Check the manufacturer’s instructions for proper installation of your modem. Before trying to install the FAXstf software, check the following items:

- 1 Is the modem compatible with FAXstf?**
- 2 Is the modem connected to the correct port on your Macintosh with the proper cable?**
- 3 Are the power supply and phone line plugged in and properly connected to the modem?**

2 • Getting Started

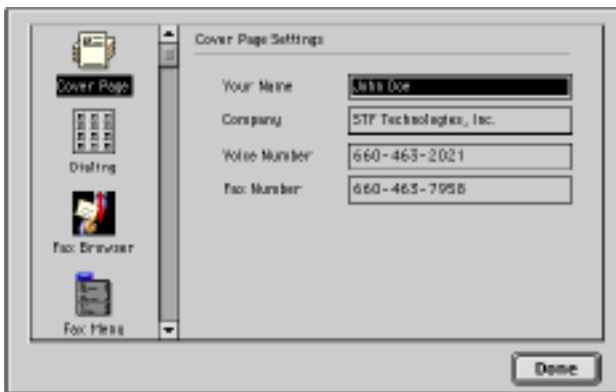
Configuring FAXstf

Before you begin using the software to send faxes, you will need to follow a few steps to configure the software in the settings panel. Open the Fax Browser application and select Settings from the Edit Menu or click the Preferences icon from the icon bar.

The Settings Panel will allow you to customize the software for your particular requirements. Within this panel you can change preferences, fax settings and customize your faxes.

Cover Page Settings

The cover page settings information is used to identify you as the sender.



- Enter your **Name**, **Company**, **Voice Number** and **Fax Number**, using the tab key to change fields.

This information will be printed on fax Cover Pages or at the top of each page.

Dialing Settings



- 1 Select the type of dialing service you have from the Phone pop-up menu.**

The default is **Tone**. If you have a rotary phone, select **Pulse**.

- 2 Detect allows you to control whether the fax modem determines a dial tone before it begins to dial a number and a busy signal after dialing.**

The default is **Dial tone and busy**, but if you are using a PBX system, you may want to select **Neither**.

- 3 Carrier allows you to set the length of time the modem waits for the remote fax machine to respond before hanging up.**

This allows multi-function machines, which are a combination of fax and answering machine, to determine the type of call.

- 4 Comma Pause is used to set a time delay for each comma inserted in a fax number.**

Commas inserted in the fax number allow access time for an outside line, long distance service or for use with a credit card number, or where a delay is required before continuing the dialing process.

- 5 The Prefix field is used to set a string of numbers to be dialed before every number.**

You may want to use this field if you need to dial a number to reach an outside line (such as 9 on a PBX system).

- 6 The Suffix field is used to set a string of numbers to be dialed after every number.**

This may be used for a calling card or billing account number.

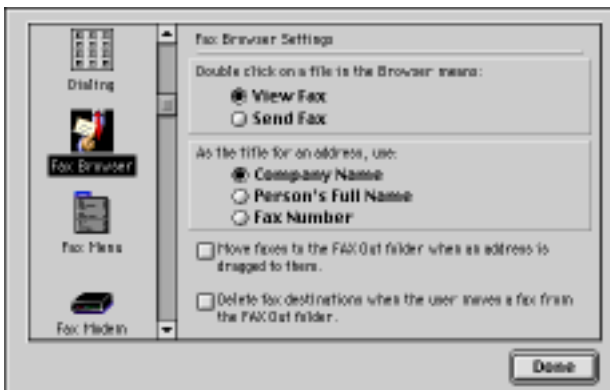
7 The Macro field allows you to use an “M” in place of a string of numbers.

For example, if you use a credit card number for sending some faxes, you can enter the credit card number in the Macro field. When dialing the fax number, enter an “M” where the credit card number would be dialed. If the credit card number is “123456789”, and the phone number is “555-1212”, you would enter the fax number as: M,5551212. The comma inserts a delay before the number is dialed. You can adjust the number of seconds the comma will use for that delay in the “Comma Pause” section.

Note:

Prefix and suffix strings are disabled when Smart Dialing is on.

Fax Browser Settings



1 You can choose between two different actions when double-clicking on a document in the Fax Browser application.

- Choose **View Fax** opens the fax document in any of the folders within the Fax Browser.
- Choose **Send Fax** to prepare a fax for sending.

2 As the title for an address, use:

Choose between a **Company Name**, the **Person's Full Name** or a **Fax Number** when addressing a fax.

You may want to choose **Person's Full Name** if you are using the fax software for personal use to send faxes to individuals not associated with a company.

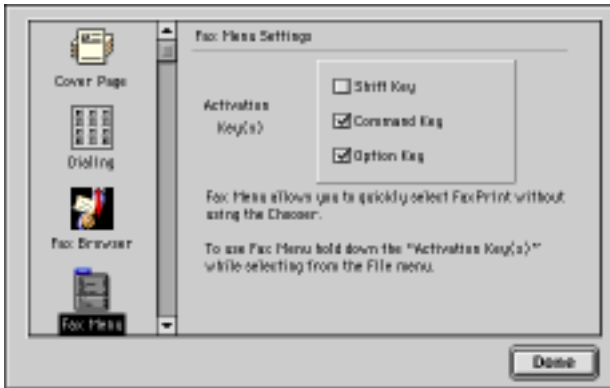
3 Move faxes to the FAX Out folder when an address is dragged to them:

If this option is unchecked, the fax will remain in the folder where it was last placed until

you move it to the FAX Out.

- 4 Delete fax destinations when the user moves a fax from the FAX Out folder deletes any destinations attached to a fax.

Fax Menu Settings

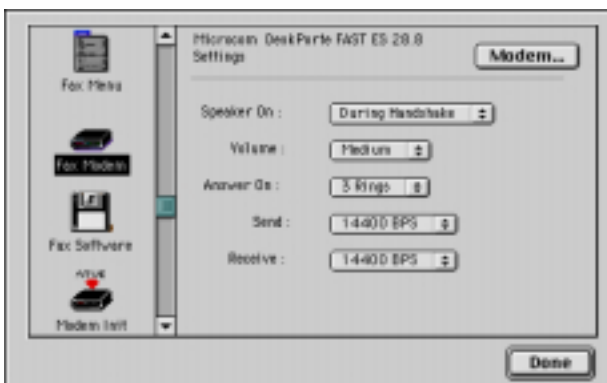


- Select the **Activation Keys** that will be used as a shortcut for selecting FaxPrint.

These activation keys allow you to select FaxPrint without having to select it in the Chooser. The three keys available are Shift, Command and Option. Command and Option are the default keys, but you may use any combination of the three keys.

When you hold down the keys that you have checked and select the File menu, the wording changes from Print... to Fax... and Page Setup... to Fax Setup... in any application.

Fax Modem Settings



The Fax Modem setting is used to set the modem options. Click the **Modem** button in the top right corner to view the list of available modems.

(When you installed the software, you were asked to select the modem. If you selected the correct modem at that time, you will not need to select it again).

1 The Speaker On setting is used to toggle the modem's speaker on or off.

- **Never** turns the speaker off.
- **During Connect** turns the speaker on until the fax begins to send.
- **During Handshake** turns the speaker on until it begins transmitting the fax and on again between pages.
- **Always** turns the speaker on for the entire transmission.

(If the modem has no speaker the **Speaker On** option may be disabled.)

2 The Volume menu lets you set the volume level of the modem's speaker.

3 Answer On is used to set the number of rings the modem is to wait before answering.

If you choose not to receive faxes, turn **Answer On** to **Never**. This will allow you to answer the phone first if you don't have a dedicated fax line. The fax software cannot determine between a fax call and a voice call.

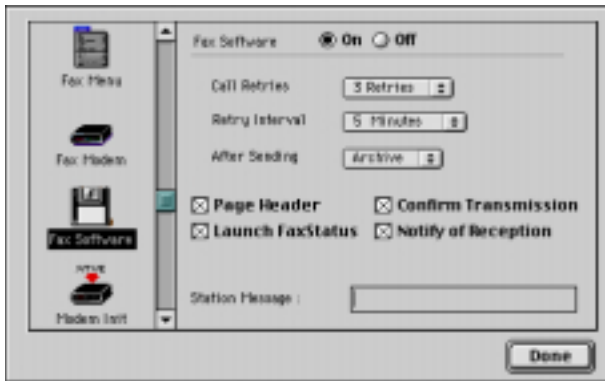
4 The Send menu sets the transmission speed for sending faxes.

When you choose your modem, it will select the maximum speed for that modem by default. However, if you are sending a fax to a device that is only capable of receiving at 9600 or less, your modem will negotiate the speed with that device.

5 The Receive pop-up menu determines the speed for receiving faxes.

The receiving speed is set at the maximum speed of your modem by default. It will negotiate with the remote device and receive at the maximum speed of that device.

Fax Software Settings



The Fax Software Settings panel allows you to configure fax transmission and reception options.

1 The Radio buttons turn the fax software On and Off.

If you have selected the wrong modem, or the modem does not initialize upon startup, there will be an **Activate** button to the right of the off button. Click this to activate the software.

2 The Call Retries option lets you set the number of attempts to be made when the destination number is busy or not available.

3 The Retry Interval option allows you to set the delay between call retries.

4 After Sending allows you to choose whether to Archive or Delete the fax after it has been sent.

5 The Page Header checkbox controls whether or not you include your header information on each fax.

The page header information is drawn from the information entered in the **Cover Page Settings** panel.

6 The Confirm Transmission checkbox determines whether a dialog box appears, informing you of a successful or unsuccessful transmission.

If you prefer that the dialog box not interrupt your work, uncheck this box.

7 The Notify of Reception checkbox determines whether you are notified of a received fax.

An icon will be displayed over your Apple menu. The icon will continue to blink until you have viewed or printed the received fax.

- 8 Launch FaxStatus checkbox determines whether you want FaxStatus to open to monitor the progress of your faxes.**

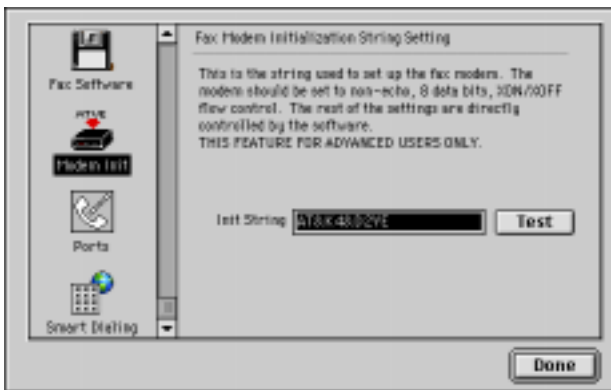
If you uncheck this box, faxes will be sent and received in the background but FaxStatus will not appear on your screen. If the box is checked, then FaxStatus will be launched each time a fax is sent or received. After transmission or reception, FaxStatus will automatically close.

- 9 The Station Message box allows you to designate an ID (up to 20 characters) to appear in the window of the receiving fax machine or computer.**

Note:

You may want to limit the ID to numeric characters, as some fax machines do not accept alphabetic characters.

Modem Init Settings

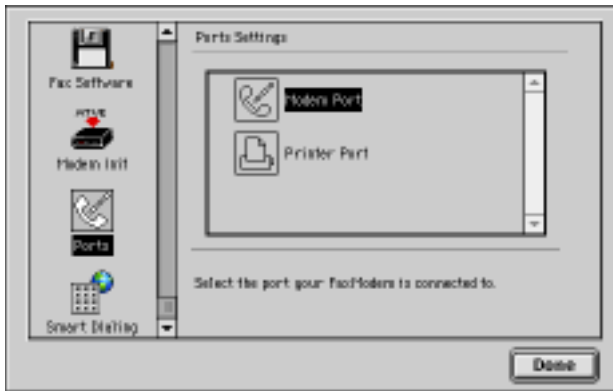


- The **Modem Init** panel shows the initialization string used to set up your facsimile modem.

Warning:

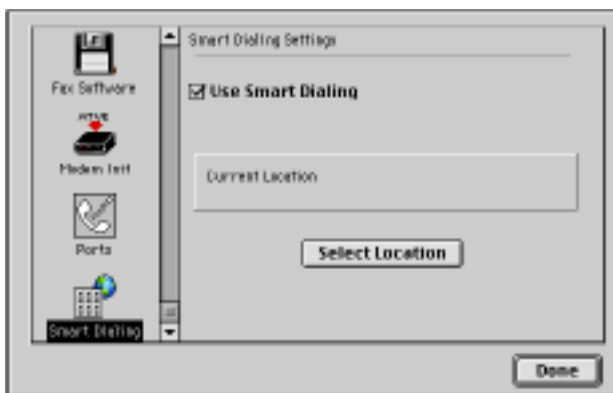
The modem init string is set automatically when you choose your modem. This is an advanced feature so do not attempt to modify the string unless you are sure your modem requires a different string.

Ports



The Ports setting is where you select which port your modem is attached to.

Smart Dialing



Smart Dialing is a feature that allows you to configure your software for faxing from different locations. With Smart Dialing enabled, the software checks your current location to determine whether an area code is required for dialing.

You can setup multiple locations for use, for example, if you travel with a PowerBook. Each location contains its own set of instructions that tell the software's Smart Dialing feature whether to add a prefix, a suffix, or an area code.

To enable Smart Dialing:

- 1** Check the Use Smart Dialing checkbox.
- 2** Click Select Location.

The following Locations List will appear:

	Description
1	Room
2	Work
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	

3 Double-click on Line 1.

Enter the location information, using the tab key to change fields.

Edit Location

Description:

Outside Dialing Prefix:

Long Distance Prefix:

Local Area Code:

Long Distance Suffix:

☒ Strip Local Area Code

Cancel Save

- **Description** is used to identify the location entry.
- **Outside Dialing Prefix** is used if you need to dial a number to access an outside line or use a credit card.
- **Long Distance Prefix** is the prefix dialed before the area code and fax number (usually "1" in the U.S.).
- **Local Area Code** is the area code of your current location.
- **Long Distance Suffix** is any set of numbers, such as an access code needed after the long distance dialing has completed.
- **Strip Local Area code** removes the area code of the fax number you entered for your document to be faxed, if it matches the numbers entered in the **Local Area Code** field.

4 Click Save.

Your current location description will appear in the Smart Dialing panel.

Note:

For compatibility with Smart Dialing, all faxes must be addressed with the area code, excluding the dialing prefix. Smart Dialing does not work with international numbers.

Changing the Current Location

To change the Current Location selection:

1 Click the Select Location button in the Smart Dialing settings panel.

The Location List dialog will appear, displaying descriptions of available locations.

2 Click on the description for the location settings you want to use.

3 Click the Select button.

The new Current Location will appear in the Smart Dialing panel.

Editing Location Settings

To change the settings for an existing location in the location list:

1 Open the Location List dialog and double click on the description for the location you want to change.

The Edit Location dialog will appear.

2 Make the necessary changes.

3 Click Save.

Now that you have the software configured, you are ready to begin faxing!

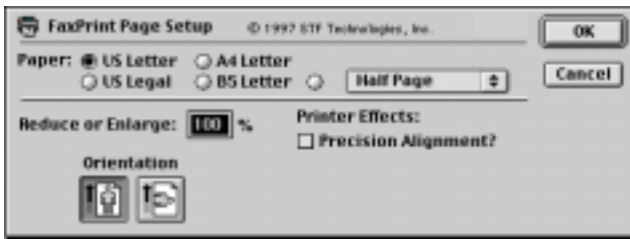
3 • Tutorial

Sending Faxes

Faxing a document with FAXstf is as easy as printing the document! You can fax from most applications including, word processors, graphics applications, databases, spreadsheets, etc.

Fax Setup

- 1 Open the document that you want to fax.
- 2 Hold down the option and command keys (or the activation keys you have selected in Fax Menu settings) and select Fax Setup... from the File Menu.



Note:

If you have selected FaxPrint as the default device in the Chooser, simply select Fax... from the File Menu.

Paper

The standard paper sizes are selectable here. To create your own custom page size:

- 1 Click the Half Page pop-up menu and select New Paper....
- 2 Adjust the length of the fax paper, using the arrows.

Paper size is adjustable from a minimum of 5 inches to a maximum of 132 inches.

- Type a name for the new paper size in the box next to Paper Name.

The new paper size will appear in the pop-up menu. To delete a custom paper size, select delete from the pop-up menu. A dialog box will open for you to select the paper that you want to delete.

Reduce or Enlarge

Reduce or enlarge the fax by entering a value between 25% and 400%. The default is 100%.

Orientation

Select from portrait (vertical) or landscape (horizontal) for the page orientation. The default orientation is portrait.

Precision Alignment

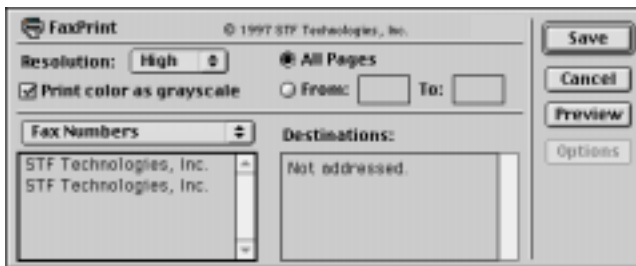
Precision Alignment is checked by default. Precision Alignment insures dimensional accuracy on the fax. One inch on the screen will be one inch on the fax. If you are sending a fax which contains a bit-mapped or line-art image, unchecking this option will usually produce a better looking fax.

3 Click OK.

FaxPrint

1 Hold down Option / Command (or the Hot Keys you have designated in Fax Menu settings) and Select Fax... from the File Menu.

The FaxPrint window will appear:



- If you are sending graphics, you may want to choose **High Resolution**. All other documents can be sent at **Low Resolution**. (Transmission speed for low resolution is faster than sending at high resolution).
- **All Pages** is checked by default, but if you want to fax a selected number of pages, enter the value in the **From** and **To** boxes.
- **Print color as grayscale** is checked by default. Leaving this box checked permits the creation of high-quality grayscale faxes from documents that contain color or grayscale images. It will not affect documents which do not contain color images. Preparation and transmission of faxes which contain color or grayscale images will take longer than standard black and white faxes.

Note:

Some applications add their own options to Fax... and Fax Setup... dialogs.

2 Select the destination and drag it to the Destinations window.

Other options available from the pop-up menu are:

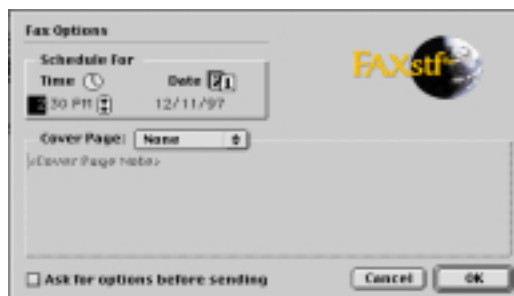


- **Temporary Address** allows you to enter a destination that will not be saved in the phonebook.
- **Select All** selects all items in the phonebook.
- **Remove Selected Destinations** will remove any destinations in the **Destinations** list.
- **Address With Selected** copies selected destinations from the **Phonebook** list into the **Destinations** list.
- Select how you want your phonebook entries to be sorted in the phonebook list by choosing **Company**, **Name** or **Fax Number**. A checkmark will appear next to the field indicating how it is sorted. (An asterisk indicates that the field is empty).

(Chapter 4 discusses the phonebook in detail. Learn how to add entries to the phonebook so they appear in the FaxPrint window when you are ready to send faxes.)

Options

After entering a destination, the **Options** button becomes available. From the **Options** dialog box, you can schedule a fax to be sent at a later time and select a **Cover Page**.



Schedule for

To schedule a fax to be sent at a later time:

- Click the element you want to change and use the arrow keys to adjust up or down OR use the numeric keypad to type in the new time and date.

Faxes that are going to the same destination and are scheduled within a two hour period will be grouped and sent together.

Note:

The time and date you specify must be later than the current time and date.

Cover Page

If you choose to attach a cover page to your faxes, the fax software comes with three standard cover page choices and seven empty cover pages for you to customize. (See chapter 4 Fax Browser for instructions for customizing your cover pages).

- **Full** is a standard cover page with the title, "Fax Transmittal Cover Sheet".
- **Half** is a half page with the title, "Fax Transmittal Cover Sheet".
- **QuickNote** is a half page cover sheet with the title, "QuickNote".
- **None** means that no cover page will be attached to the fax.

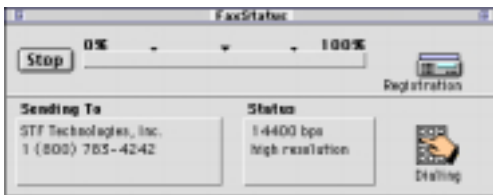
Full, **Half** and **QuickNote**, provide a cover page note area where you can add a brief note of up to 255 characters or 6 lines of text.

Ask for Options before Sending is unchecked by default. Check this if you want the **Options** dialog box to be opened automatically each time you send a fax.

4 Click OK to close the Options dialog window.

5 Click the Send button.

The fax will be spooled into fax format. After the fax has completed the spooling process, the FaxStatus window will appear to show the progress of the fax transmission.



You can close the FaxStatus window at any time during the transmission without

interrupting the fax.

Once the fax is sent successfully, the confirmation window will notify you that the fax has been sent.

Previewing a Fax

To view a fax before sending it:

- 1 Click Preview in the FaxPrint dialog.**

If it is a multi-page document, use the arrows to view additional pages or type a number in the go to text box.

- 2 Click Send to send the document, Save (if no destination is entered) or Cancel to return to the document.**

Saving a Fax Document

You can save a document as a fax without sending it and then send it at a later time.

- 1 Using the Activation Keys, select Fax... from the File menu.**



- 2 Click Save.**

- 3 Choose a folder for the document.**

You may save the document anywhere you choose, but in order for it to appear in the Fax Browser window, you must select one of the folders in the STF folder, inside the System folder.

- 4 Name the document.**

- 5 Click Save.**

Receiving Faxes

Faxes will be received automatically in the background. FaxStatus will open, showing

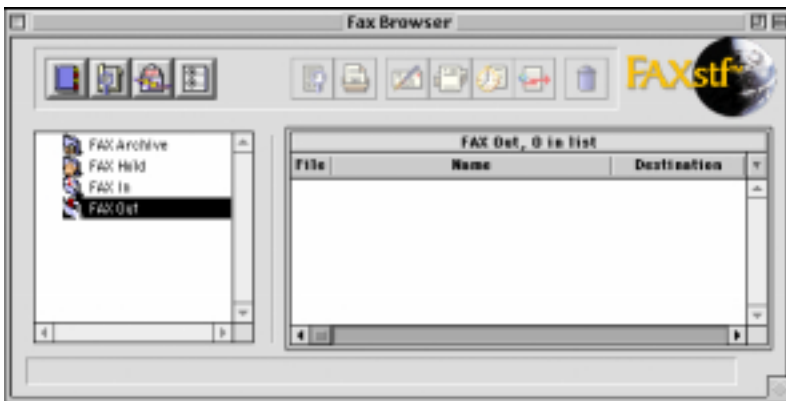
the progress of the fax. You don't need to be at the computer to receive them, just make sure the modem and computer are on if you are away from the computer. Make sure that you have set the number of rings in the FaxModem settings (as discussed in Chapter 2). **Answer On** is set to 3 rings by default.

Notification of Received Faxes

A blinking icon will appear over the Apple menu to indicate a fax has been received. This icon will continue to blink until you have viewed or printed the fax. Incoming faxes will appear in the FAX In folder in the Fax Browser. The name of each fax received will consist of the date and time it was received, plus the sender's station message, if any.

4 • Fax Browser

The folders that appear within the Fax Browser window are **FAX In**, **FAX Out**, **FAX Archive** and **FAX Hold**. A heading at the top of the window shows the selected folder and how many items are in the folder.



When you click on a folder in the Fax Browser, you can see all the contents of that folder. You can drag faxes between folders, and all folders can contain both received and sent faxes. Holding down the Option key while dragging a fax to another folder will leave the original fax in the original folder and place a copy of the fax in the folder to which you are dragging. You can also drag files from the Finder into any of the folders in the Fax Browser.

The width of the columns may be adjusted by dragging the column divider bar between each heading. Faxes may be sorted by any of the headings by clicking on the heading. The selected column heading will be underlined. To sort in reverse order, click the icon above the arrow on the right scroll bar.

Fax Browser Icons



Open the FaxNumbers Phonebook.



Open the Log File.



Send a QuickNote.



Change Preferences, Fax Settings and customize your faxes.



View fax documents within the Fax Browser window.



Print a fax document.



Edit the destination of a fax.



Select a Cover Page.



Schedule a fax.



Send a fax.



Delete a fax.

FAX In



All faxes that you receive will be automatically stored in this folder. When faxes are received, they are given a name consisting of the date and the time that they were received, plus the sender's station message ID, if any.

Viewing a Fax

View a fax by using one of the following methods:

- 1** Select the fax and click the view icon.
- 2** Select the fax and choose View Fax from the Action menu.
- 3** Double-click the fax (if you have this preference checked in the Fax Browser settings panel).

Tool Palette



Cursor: The cursor is used for selecting pages of a fax.



Magnifying Tool: The Magnifying Tool magnifies the display of the fax. Holding the Option key while clicking on the fax reduces it.



Precision Bitmap Alignment: Precision Bitmap Alignment adjusts the size to match the screen resolution of your Macintosh for the best possible on-screen image.



Page Breaks: A multi-page fax can be viewed as one continuous document, with a divider line for each page or with full page breaks.

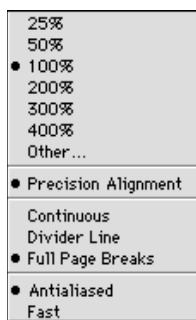


Page Orientation: Multi-page faxes can be viewed vertically (page 1 on top of page 2) or horizontally (pages side by side).



Page Rotation: Faxes can be rotated to 90 degree angles. Individual pages of a multi-page fax can be rotated independently of other pages.

You can also choose any of the above options from the pop-up menu at the bottom left of the window.



- **Viewing options** are **25%, 50%, 100%, 200%, 300%, 400%** and **Other**. Selecting **Other** opens a box where you can enter a value between **5%** and **600%**.
- **Precision Alignment:** The document will print exactly as it looks on your monitor.
- **Continuous** allows you to view a multi-page fax as one continuous document.
- **Divider Line** allows you to view a multi-page document as one page with a divider line separating the pages.
- **Full Page Breaks** inserts page breaks between the pages of a multi-page document.
- **Antialiased** views the document in grayscale.
- **Fast** views the document in black and white.

Printing a Fax

Faxes may be printed using one of the following methods:

- **Highlight the fax in the browser window and click the Print Icon.**
- **Highlight the fax in the browser window or open the fax and choose Print from the File Menu.**

If the fax is open for viewing, Print One is also available from the File menu. It functions the same way as Print... without opening the dialog box. If you want to select certain

pages of a fax for printing, use the Print... option.

Renaming a Fax

When faxes are received, they are given a name consisting of the date, time and station ID. To change the name:

- 1 Highlight the fax and choose Fax Name... from the Edit menu.



- 2 Type in the new name.
- 3 Click OK.

Archiving a Received Fax

To Archive a fax that you have received, simply drag the fax to the FAX Archive folder.

Deleting a Fax

To delete a fax you have received, highlight the fax and click the Delete icon or hit the delete key on the keyboard.

FAX Out



Faxes that are waiting to be sent are stored in this folder. If you have scheduled the fax for a later time, it will remain in the FAX Out folder until it is sent. If you have selected to Archive the fax after sending, it will be moved to the FAX Archive folder once it has been sent.

Editing and Removing Destinations

There are four ways you can edit, add or remove destinations of a fax in the FAX Out before it is sent.

- 1 Highlight the fax and select Fax Destinations from the Edit menu.
- 2 Highlight the fax and click the Edit Destination icon.
- 3 Highlight the fax and select Address Fax from the Action menu.
- 4 Select the destination in the destination column of the fax in FAX Out.

The **Edit Destinations** window will appear:



The pop-up menu at the top of the **Edit Destinations** window will show the destinations attached to the fax.

To change information on any of the destinations:

- Select the destination from the pop-up menu and make the changes using the tab key to change fields.

To add a destination:

- Click **Add Destination** from the destination pop-up menu.

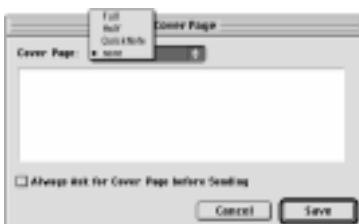
To remove a destination:

- Select the destination you want to remove from the destination pop-up menu and click the **Remove** button. You will be asked to confirm that you want to remove the destination. To avoid the confirmation dialog box, hold the **Option** key while selecting **Remove**.

Selecting a Cover Page

To attach a cover page to the fax:

- 1 Highlight the fax or faxes in the FAX Out folder.**
- 2 Click the Cover Page Icon.**

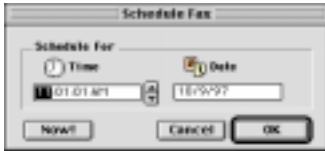


3 Choose the type of cover page (Full, Half or QuickNote).

You can also select Cover Page from the Action menu. If you want the cover page option to automatically open each time you send a fax from the Fax Browser, check **Always Ask for Cover Page before Sending**.

Scheduling a Fax

To schedule a fax to be sent at a later time:



- 1 Highlight the fax in the FAX Out folder.
- 2 Click the Schedule Fax icon OR select Schedule Fax from the Action menu.
- 3 Change the time and date for the fax to be sent using the arrow buttons or type in the number using the numeric keypad.
- 4 Click OK.

Sending a Fax

- 1 Highlight the fax in the FAX Out folder.
- 2 Click the Send icon or select Send Fax from the Action menu.

(If you have selected the preference in the Fax Browser Settings, you can also double-click the fax in FAX Out.)

Since the fax has previously been spooled into fax format, you will not have to wait for it to be processed.

FAX Archive



The Fax Archive folder is FAXstf's default folder used to store saved faxes. Received faxes may be moved from the FAX In to the FAX Archive by dragging them to the FAX Archive folder. If you have chosen to Archive a fax after it is sent, it will be moved to the FAX Archive after it has been sent successfully.

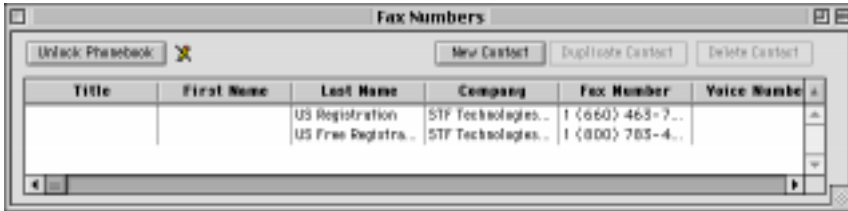
FAX Hold



Failed or stopped faxes will be moved automatically to the FAX Hold folder. You can also move faxes to this folder manually, by dragging them to the folder.

Phonebook

The Phonebook is used to store all of your fax numbers and will hold an unlimited number of contacts.



- To lock the Phonebook, click the Lock Phonebook button.

Once it is locked you will not be able to make any changes to any of your entries. However, you will still be able to add new contacts or delete old ones.

- To print the Phonebook, select Print or Print One from the File menu.

If you have both the Fax Browser and the Phonebook open make sure that the Phonebook is the active window by clicking on it or selecting **Phonebook** from the **Windows** menu.

Adding a New Contact

- 1 Click the **New Contact** button or select **New Contact** from the **Action** menu.
- 2 Enter the contact information, beginning with the **Title** and using the **tab** key to change fields.

Duplicating a Contact

You may want to use **Duplicate Contact** if you have several contacts at one company where all the information would be the same with the exception of the first and last name.

- 1 **Highlight** the contact you want to duplicate.
- 2 Click the **Duplicate Contact** button or select **Duplicate Contact** from the **Action** menu.

Make your changes, using the **tab** key to change fields.

Deleting a Contact

To delete a contact, click in any field of the contact and click the **Delete Contact** button, hit the delete key on the keyboard or select **Delete Contact** from the **Action menu**. You will be asked to confirm that you want to delete the contact. To avoid the confirmation dialog box, hold the Option key while selecting **Delete Contact**.

Changing a Contact

You can make changes to any field within the phonebook as long as it is not locked. If it is locked, click the **Unlock Phonebook** button. You are then ready to make any changes to any field within the phonebook.

Exporting the Phonebook

The Phonebook can be exported for use in a database program.

To export the Phonebook:

- 1 Select Export Phonebook from the Action menu.**
- 2 Name the file and select the location for the exported phonebook.**

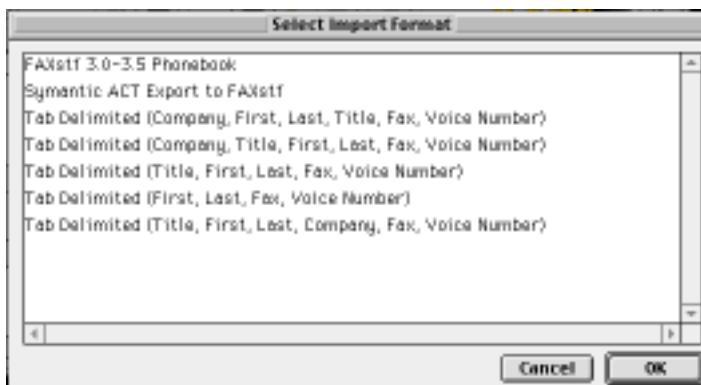
Importing the Phonebook

New Contacts can be imported from other database programs.

To import to the Phonebook:

- 1 Select Import Phonebook from the Action menu.**
- 2 Locate the file you want to import and click Open.**

The following screen will appear:



1 Select a format from the list and click OK.

For example, if you are importing phonebooks from previous versions of FAXstf, select FAXstf3.0-3.5 Phonebook. If you are importing from an ACT! database, select Symantec's ACT Export to FAXstf. If you are importing from any other database, select one of the other formats from the list.

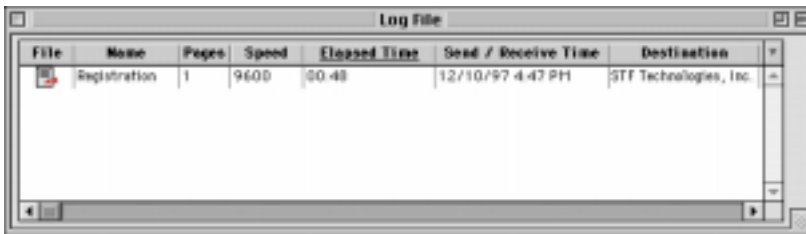
2 Click OK.


Sorting the Phonebook

The phonebook may be sorted by any of the headings by clicking on the heading. The selected column heading will be underlined. To sort in reverse order, click the icon above the arrow on the right scroll bar.

Log File

The Log File keeps track of all of your faxing activities.



File	Name	Pages	Speed	Elapsed Time	Send / Receive Time	Destination
	Registration	1	9600	00:48	12/10/97 4:47 PM	STF Technologies, Inc.

- To open the Log File, click the Log File icon or select Log File from the Windows menu.
- To Print the Log File, select Print or Print One from the File menu.

If you have both the Fax Browser and the Log File open, make sure that the Log File is the active window by clicking on it or selecting Log File from the Windows menu.

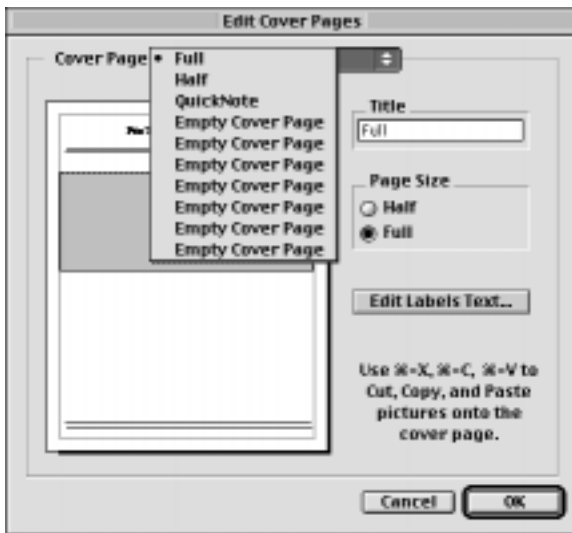
- To clear the Log File, choose Select All from the Edit menu and hit the delete button.
- To sort the Log File, click on the column heading.

Creating Custom Cover Pages

In addition to the three standard cover pages provided with the software, there are seven blank cover pages you can use to add a picture or your company logo to create custom cover pages.

To create a custom cover page:

- 1 Select Edit Cover Pages from the Edit menu.



- 2 Select an Empty Cover Page from the pop-up menu.
- 3 Click Half or Full to select the page size.
- 4 Paste a graphic onto the Blank Cover Page.

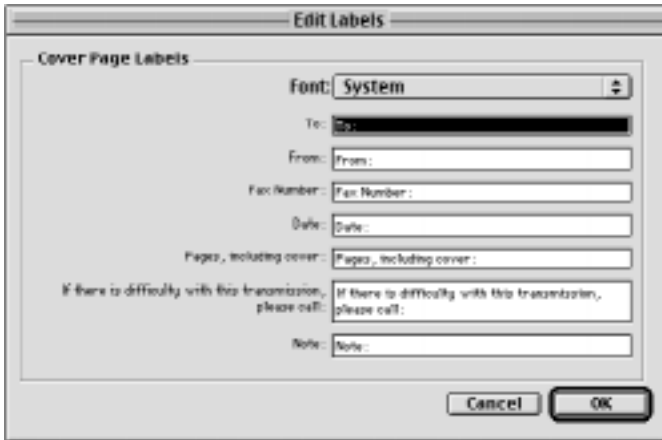
You can use your mouse to position the graphic on the page.

The shaded box indicates the area where your personal cover page information and destination information appears. Drag the shaded box to change the location of this information on the cover page.

- 5 Type the name of the new Cover Page in the Title box.

The new Cover Page title will appear in the pop-up menu for you to choose each time you send a fax.

- 6** Click the Edit Labels Text... button to select the cover page font.

The 'Edit Labels' dialog box has a title bar with the text 'Edit Labels'. Inside, there is a section titled 'Cover Page Labels'. It contains several input fields: 'Font:' with a dropdown menu showing 'System'; 'To:' with a text field; 'From:' with a text field; 'Fax Number:' with a text field; 'Date:' with a text field; 'Pages, including cover:' with a text field; and 'Note:' with a text field. There are also two identical lines of text: 'If there is difficulty with this transmission, please call:'. At the bottom right, there are 'Cancel' and 'OK' buttons.

The default font is System, which will use the font that you have set within your system.

- 7** Change the font by clicking the pop-up menu and choosing the font you prefer.

- 8** Click OK.

QuickNote

QuickNote is a handy tool to send a brief note of up to 255 characters or six lines of text. This eliminates the need to open another application to create the document. QuickNote supports importing of text clippings. Simply drag the text clipping onto the note field and the text is imported automatically.

The 'QuickNote' dialog box has a title bar with the text 'Untitled QuickNote'. It contains several input fields: 'Company', 'Fax Number', 'Title', 'First Name', and 'Last Name'. There is a 'Cover Page' dropdown menu showing 'QuickNote'. Below these is a large text area labeled 'Cover Page Note'. At the bottom, there are 'Clear' and 'Send Fax' buttons. A logo for 'FAXstf' is visible in the top right corner.

Sending a QuickNote



- 1 Choose **Send a QuickNote...** from the **File** menu or click the **QuickNote** button.
- 2 Choose **Full**, **Half**, **QuickNote** or a custom cover page that you have created from the pop-up menu.

- 3 Enter the contact information, using the tab to change fields.

You can also drag a destination from the phonebook to the QuickNote. All fields that have information will appear in the appropriate fields of the QuickNote.

- 4 Enter your note in the **Cover Page Note** area.

- 5 Click the **Send Fax** button.

Saving a QuickNote

Saving a **QuickNote** allows you to print the **QuickNote** or attach multiple destinations.

To attach multiple destinations:

- 1 Select **Send a QuickNote...** from the **File** menu or click the **QuickNote** button.
- 2 Enter **Company Name**, **Fax Number** and the note.
- 3 Select **Save** from the **File** menu.

The **QuickNote** will be saved to the **FAX Out** folder. Selecting **Save As...** allows you to select the folder for the fax and the name for the QuickNote.

- 4 Highlight the fax in **FAX Out** and click the **Edit Destinations** icon OR double-click on the destination in the **Destination Column**.

After you have attached all the destinations to the **QuickNote**, it is ready to be sent.

- 5 Highlight the **QuickNote** in **FAX Out**.
- 6 Click the **Send** icon.

Printing a QuickNote

- 1 Enter all the information for the **QuickNote**.
- 2 Select **Print** from the **File Menu**.

5 • FaxStatus

FaxStatus is the application that displays the progress of an incoming or outgoing fax.



When you are sending or receiving a fax, FaxStatus will open automatically unless you have unchecked the preference in the Fax Software settings panel.

Stopping a Fax

You may stop a fax from sending at anytime during the transmission. A dialog box will open for you to select the following actions:



How to Stop

- 1 Selecting Retry leaves the fax in the FAX Out folder.

The fax will wait the allotted time to retry as set in the Fax Software settings.

- 2 Selecting Hold will move the fax to the FAX Hold folder in the Fax Browser.
- 3 Selecting Delete will delete the fax.

What to Stop

- 1 Selecting This Fax will stop only the fax that is currently being transmitted.
- 2 Selecting All Faxes stops all faxes in the FAX Out that are scheduled to be sent immediately.

You may also stop a fax that you are receiving by clicking the Stop button. A dialog box will open for you to select to "Delete the fax after stopping reception". If you uncheck

this option, whatever you receive will remain as a received fax. If you leave it checked, it will be deleted from the FAX In folder.

Resizing FaxStatus Window

FaxStatus can be adjusted by clicking the zoom box in the upper right hand corner of the title bar.

- The first click in the zoom box will shrink the window so that only the progress bar and the stop button are available.
- The second click in the zoom box will expand the window to show the progress bar, the stop button and the fax machine icon.
- The third click in the zoom box expands the window back to the original size.

6 • Shortcuts

Command + O Open a fax document
Command +W Close active window
Command +K Send a QuickNote
Command + S Save QuickNote
Command +P Print document
Command +Q Quit application
Command +X Cut selected text
Command +C Copy selected text
Command +V Paste text from clipboard
Command +A Select All
Command +B Hide/Show Browser
Command +L Open Log File
Command +D Open Default Phonebook

7 • Technical Information

Technical Support

The fax software comes with 30-days free technical support. Before contacting STF Technologies technical support department, review this documentation to see if your question is addressed.

If you call for technical support, prepare all information regarding the question or problem in advance. Please have the following information available:

- Software serial number - Your serial number will be displayed in the About Box of the Fax Browser. (From the Apple menu select 'About FAXstf').
- Type of computer and version of operating system
- Type of modem
- Error messages

Technical support is available at:

Voice: (660) 463-2021 (M-F, 9 a.m.-6 p.m. CST)

Fax: (660) 463-7958

Internet: stfsupport@stfinc.com

STF Bulletin Board Service: (660) 463-1131

CompuServe: 74740,1244